JOHN M. RIZOR II

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Clearance Level: Secret

SUMMARY OF QUALIFICATIONS

Innovative Veteran devoted to continuous learning with a passion for technology. Proficient leader with experience in team building, collaborative projects, and the ability to adapt to rapidly changing environments. Effective communicator with a talent for cultivating ideas into efficient operations. Enjoy creating and revamping systems to assist consumers and organizations. Looking to join a dynamic, world changing company to bring solutions to complex problems.

CORE COMPETENCIES

- Commitment to Excellence
- Customer Oriented
- Excellent Communication
- Collaborative Learner
- Cross-Functional Collaboration
- Assess and Diagnose Problems
- Resilience and Adaptability
- Design & Test Applications
- Innovative Problem Solving

EDUCATION

Master of Science | Grand Canyon University | Industrial-Organizational Psychology
Bachelor of Science | Appalachian State University | Criminal Justice & Psychology
Bachelor of Science | Old Dominion University | Computer Science | **Expected 2023**

CERTIFICATION

Microsoft Technology Associate: MTA 98-361 - Software Development Fundamentals
Microsoft Azure Fundamentals: AZ 900 - Azure Fundamentals
Microsoft Artificial Intelligence Fundamentals: AI 900 - AI Fundamentals

TECHNICAL SKILLS

- SQL
- C#
- Azure
- Object-Oriented Programming (OOP)
- HTML & CSS
- ASP.NET MVC

CAREER HISTORY

Cloud Application Development   **January 2021 - Current**
Microsoft Software and System Academy (MSSA) – Fort Carson, CO

A 19-week intense technical training program developed by Microsoft, in collaboration with Embry-Riddle Aeronautical University. The program provides college accredited courses along with practical skills development in programming. Programming languages and skills include C#, CSS, HTML, ASP.NET Core MVC Application Development, Azure Application Development, and database management using SQL.

- Develop applications that involved Object-Oriented Programming principles, front-end development, back-end development, and software development life cycle knowledge.
- Build comprehensive knowledge about the Agile software development cycle and how its implemented.
- Understand data structures and algorithms to build efficient and effective software.
- Scope, plan, build, and test applications using the application development lifecycle.
- Collaborated and worked on individual projects consisting of application and database development involving C#, SQL, Java, ASP.NET MVC, and Microsoft Azure.
- Understand the application infrastructure landscape, technology processes and building solutions in cloud services.

Noncommissioned Officer / Supervisor – Human Resources and Operations   **September 2017 – Current**
United States Army – Fort Bragg, NC / Iraq / Syria / Kuwait

Served as a Human Resource and Operations Supervisor. Performed duties as a primary supervisor and assistant manager on several high-level missions while with the XVIII Airborne Corps.

- Built collaborative relationships with international coalition partners consisting of personnel from over 30 foreign countries to accomplish essential missions to the success of Combined Joint Task Force - Operation Inherent Resolve (CJTF-OIR) established to formalize ongoing military actions against the rising threat posed by ISIS in Iraq and Syria.
- Managed teams of 10 personnel by facilitating team meetings, communicating assignment requirements, effective coaching, resource allocation, and delegating task for team cohesiveness.
- Collect, construct, and present weekly and monthly data reports regarding over 80,000 personnel to military Generals and Colonels.
- Engineered an innovative system with a team of 5 personnel that streamlined an awards process reducing the average process time by 50% and resulted in over 10,000 actions being completed while in a deployed environment.
- Worked as a Project Manager to revitalized a bi-yearly Human Resource (HR) training conference to include virtual training resulting in record-setting attendance and development of HR professionals.

Research Coordinator   **January 2016 – September 2017**

Fair Housing Research for North Carolina – Raleigh, NC
- Conducted research on a variety of real estate issues in North Carolina, to enforce the Fair Housing Act.
- Analyzed reports by extracting data from various sources involving real estate to help maintain Fair Housing regulations.

Real Estate Broker   **July 2015 – September 2016**

Berkshire Hathaway HomeServices | Leonard Ryden Burr Real Estate – Raleigh, NC & Winston-Salem, NC
- Developed a deep understanding of business marketing, communication, and collaboration.
- Lead solution presentations, demonstrations, and designs showing how to benefit the client.

Mental Health Technician Supervisor – Healthcare Department   **October 2014 – September 2017**

Holly Hill Hospital | Old Vineyard Behavioral Hospital |United Health Services (UHS) – Raleigh, NC
- Managed over 20 employees to ensure proper procedures and guidelines were executed in-accordance-with UHS policies.
- Directed patient care system fostering collaborative efforts from different departments including social workers, therapists, clinicians, and physicians.
- Facilitated counseling sessions to help with treatment plans for patients with Diagnostic and Statistical Manual of Mental Disorders (DSM-5) identified diagnosis.

Program Advisor   **October 2012 - August 2013**

Boys & Girls Club — Zebulon, NC
- Addressed program and policy issues, developed best practices and improved service delivery.
- Collaborated with other program directors and advisers to benefit clubs and children in the community.
- Coordinated and facilitated athletic programs to provide opportunities for children within the Raleigh and Zebulon, NC area.

PROJECTS

Magic Mirror – Interactive two-way mirror displaying important calendar events, weather, news feeds, and other personalized material. Powered by a Raspberry Pi 4 and programmed using several command scripts, Python, and JavaScript.

COVID-19 Tracker – Collaboration project utilizing the Agile lifecycle. The project goal was to identify the correlation between COVID-19 vaccination and new hospitalizations for the month of March 2021.

ACTIVITIES AND VOLUNTEER

- Board Member with Youth Understanding Purpose (Y.U.P.)
- Member of Kappa Lambda Chi Military Fraternity Inc.
- Volunteer with Casa North Carolina helping homeless Veterans in the Raleigh/Durham area

AWARDS & RECOGNITION

- XVIII Airborne Adjutant General (AG/HR) Soldier of the Year
- XVIII Airborne Adjutant General (AG/HR) Soldier of the Quarter
- 3 Army Commendation Awards
- 2 Army Achievement Awards
- Iraq Campaign Medal